

## **CURRICULUM VITAE**

### **Robin L. Helm MD**

**Associate Professor  
Department of Family Medicine  
Division of Residency**

#### **OFFICE ADDRESS:**

St Joseph Family Medicine Program  
2400 W Villard Ave  
Milwaukee, WI 53209

#### **EDUCATION:**

1987 - 1991 BS - Medical Science, University of Wisconsin, Milwaukee, WI  
1990 - 1994 MD, Medical College of Wisconsin, Milwaukee, WI

#### **POSTGRADUATE TRAINING AND FELLOWSHIP APPOINTMENTS:**

1994 - 1997 Resident, Family Medicine, St. Michael Hospital, Medical College of Wisconsin Affiliated Hospitals, Milwaukee, WI  
1999 - 2001 Fellow, Excellence in Clinical Education and Leadership (ExCEL), Primary Care Faculty Development, Medical College of Wisconsin, Milwaukee, WI

#### **FACULTY APPOINTMENTS:**

1998 - 2010 Assistant Professor, Department of Family and Community Medicine, Medical College of Wisconsin, Milwaukee, WI  
2010 - Present Associate Professor, Department of Family and Community Medicine, Medical College of Wisconsin, Milwaukee, WI

#### **EDUCATIONAL ADMINISTRATIVE APPOINTMENTS:**

1998 - Present Director, Geriatrics Core Curriculum, Residency Program, St. Joseph Family Medicine  
2002 - Present Director, Family Medicine Residency Curriculum, St. Joseph Family Medicine Residency Program  
2003 - 2009 Associate Director, Family Medicine Residency Program, St. Joseph Family Medicine Residency Program  
2009 - Present Director, Family Medicine Residency Program, St. Joseph Family Medicine Residency Program

#### **HOSPITAL AND CLINICAL ADMINISTRATIVE APPOINTMENTS:**

1997 - 1998 Family Physician, Medical Associates of Watertown, S.C., Watertown, WI 53098  
1998 - Present Family Care Center, 2400 West Villard Avenue, Milwaukee, WI 53209  
1998 - 2001 Consulting Family Physician, Down Syndrome Clinic of Wisconsin, Medical College of Wisconsin, 8701 Watertown Plank Road, Milwaukee, WI 53226  
1999 - 2003 Medical Director, Family Care Center, 2400 West Villard Avenue, Milwaukee, WI 53209  
2001 - Present Director, Electronic Medical Records, St Joseph Family Medicine Residency Program/Family Care Center  
2004 - 2005 Vice Chair, Department of Family Medicine at St. Michael Hospital, 2400 West Villard Avenue, Milwaukee, WI 53209  
2005 - 2006 Chair, Department of Family Medicine at St. Michael Hospital, 2400 West Villard Avenue, Milwaukee, WI 53209

#### **HOSPITAL STAFF PRIVILEGES:**

1997 - 1998 Watertown Memorial Hospital, 125 Hospital Drive, Watertown, WI 53098  
1998 - 2006 St. Michael Hospital, 2400 West Villard Avenue, Milwaukee, WI 53209  
2005 - Present Wheaton Franciscan St. Joseph, 5000 W Chambers Street, Milwaukee, WI 53210

#### **SPECIALTY BOARDS AND CERTIFICATION:**

<u>Board Certified</u>	<u>Issue Date</u>	<u>Expiration</u>
American Board of Family Medicine	1997	2013

<u>Licensure</u>	<u>Number</u>	<u>Issue Date</u>	<u>Expiration</u>
Wisconsin License		1995	10/2010

#### **AWARDS AND HONORS:**

1997 Sled Dog Award, St. Michael Family Practice Residency Program  
1997 Residency Teaching Award, St. Michael Family Practice Residency Program  
1999 Outstanding Teacher Award, St. Michael Family Practice Residency Program  
2005 Outstanding Teacher Award, St. Michael Family Practice Residency Program  
2005 ACGME First Place Judges Award – Marvin Dunn Competition, ACGME Annual Education Meeting  
2006 Sixth Place Product of the Year , Reynolds Foundation  
2006 - Present Best Doctors in America  
2006 First Place Award: Most Effective Presentation in Continuing Medical Education , CGEA-CME Steering Committee.  
2008 MS-HUG Healthcare Innovation Award, Microsoft  
2008 Outstanding Teacher Award, St. Joseph Family Medicine Residency Program  
2008 eHealth Initiative Award for Improving Population Health Through Information Technology, eHealth  
2009 2009 Family Care Center practice certified as a Patient Centered Medical Home, NCQA  
2010 Best Practice in Childhood Immunizations, Pfizer Immunization Award , AAFP Foundation  
2010 Outstanding Teacher Award, St. Joseph Family Medicine Residency Program

#### **MEMBERSHIPS IN HONORARY AND PROFESSIONAL SOCIETIES:**

1997 - Present American Academy of Family Practice (Member)  
1997 - 2000 American Medical Association (Member)  
1998 - 2000 State Medical Society of Wisconsin (Member)  
1998 - Present Society of Teachers of Family Medicine (Member)  
1998 - 2000 Milwaukee County Medical Society (Member)

#### **EDITORSHIPS/EDITORIAL BOARDS/JOURNAL REVIEWS:**

Journal Review  
2005 - Present Journal of the American Board of Family Medicine  
2005 - Present Association of American Medical College (AAMC) MedEdPORTAL  
2010 - Present Journal of Graduate Medical Education  
2010 - Present Patient Education and Counseling  
2010 - Present Health Policy

#### **LOCAL/REGIONAL APPOINTED LEADERSHIP AND COMMITTEE POSITIONS:**

04/2006 Member, Focus group on cost and relative resources related to imaging in chronic neck pain, Centers for Medicare and Medicaid Services  
2009 Expert panelist, Healthiest Wisconsin 2020 Focus Area Strategic Teams for the focus area of “Systems to manage and share health information and knowledge” – involved in the development of 2020 goals  
2010 Invited member, Community Care Professional Advisory Committee  
2010 - Present Member, Advisory Board, Journal of Graduate Medical Education

#### **RESEARCH GRANTS/AWARDS/CONTRACTS/PROJECTS:**

**Prior**

**Peer Review**

Title: Residency Training in Primary Care:  
Family Physicians Will Care for Older  
Adults

Source: U.S. Department of Health and Human  
Services - HRSA

Role: Project design

PI: Syed M. Ahmed, MD, MPH, DrPH

Dates: 07/01/2002 - 06/30/2005

Direct Funds: \$640,000 (• Authored on-line education  
tools and modules for resident teaching  
using ANGEL e-learning platform. •  
Structured two hours per month spent  
with development and review of  
materials with additional time between  
meetings. )

Title: Wisconsin Geriatric Education Center •  
MCW Subcontract – Residency  
Educator’s Toolkit for Teaching and  
Assessing the ACGME Competencies

Source: U.S. Department of Health and Human  
Services - HRSA

Role: Project design and beta tester

PI: Anthony M. Iacopino, DMD, PhD –  
Marquette University

Dates: 07/01/2002 - 06/30/2007

Direct Funds: \$19,999,968 (• 1 of 3 family physicians  
serving as tool designer and beta tester  
of CD ROM based learning material  
incorporating the ACGME  
competencies. • Structured half day per  
month devoted to design with additional  
time between meetings. • Co-facilitate a  
statewide dissemination conference  
October 2004. )

Title: Increasing Identification of Vulnerable  
Elderly in the Community Utilizing the  
Electronic Health Record

Source: Advancing Healthier Wisconsin

Role: Project design

PI: David Lillich, MD

Dates: 07/01/2007 - 06/30/2009

Direct Funds: \$150,000 (• Develop and evaluate  
Electronic Health Record (EHR)  
templates that prompts residents and  
faculty to identify at risk geriatric  
conditions, assess dementia, and perform  
home visits. • Structured two hours per  
month spent with development and  
review of materials with additional time  
between meetings. )

Title: The Aging Imperative: Educating Future  
Family Physicians’ Skills in Geriatrics

Source: U.S. Department of Health and Human Services - HRSA  
Role: Project design  
PI: Syed M. Ahmed, MD, MPH, DrPH  
Dates: 07/01/2007 - 06/30/2008  
Direct Funds: \$127,410 (Increase resident knowledge and skill in geriatrics in areas of home care, geriatric clinic tool kit, and OSVE assessments using ACGME competency based approach. )

**Non-Peer Review**

Title: Community Health Outreach Initiative  
Source: Area Health Education Center  
PI: Robin Helm, MD, Sandra Olsen, MS  
Dates: 10/01/2004 - 09/30/2005  
Direct Funds: \$8,176 (Supported our community medicine program involvement at schools and nonprofit organizations in the surrounding area. We provide screening and teaching for the public and opportunities for residents and students to work in the community. )

Title: Community Health Outreach Initiative  
Source: Milwaukee Area Health Education Center  
PI: Robin Helm, MD, Sandra Olsen, MS  
Dates: 10/01/2005 - 09/30/2006  
Direct Funds: \$5,000 (Supported our community medicine program involvement at schools and nonprofit organizations in the surrounding area. We provide screening and teaching for the public and opportunities for residents and students to work in the community. )

Title: Community Health Outreach Initiative  
Source: Milwaukee Area Health Education Center  
PI: Robin Helm, MD, Sandra Olsen, MS  
Dates: 10/01/2006 - 09/30/2007  
Direct Funds: \$5,000 (Supported our community medicine program involvement at schools and nonprofit organizations in the surrounding area. We provide screening and teaching for the public and opportunities for residents and students to work in the community. )

**INVITED LECTURES/WORKSHOPS/PRESENTATIONS:**

**Local**

Update in Prenatal Care, 29th Annual Winter Refresher Course for Family Physicians, Milwaukee, WI, 01/28/1999

Starting Healthy: Health and Medical Issues from Birth to Adolescence, Oral presentation at Down Syndrome Association of Wisconsin 10th Anniversary Conference, Stevens Point, WI, 05/20/2000

Effects of Prenatal Care Coordination on Prenatal Compliance and Perinatal Outcomes, 9th Annual Department of Family and Community Medicine Research Forum, Milwaukee, WI, 06/05/2000

Postpartum Hemorrhage and Third Stage Emergencies lecture, Shoulder Dystocia lecture and workshop, and Mega-delivery testing, Advanced Life Support in Obstetrics course, Milwaukee, WI, 04/10/2001 - 04/11/2001

Postpartum Hemorrhage and Third Stage Emergencies lecture, Shoulder Dystocia lecture and workshop, Ultrasound in Labor and Delivery lecture and workshop, and Mega delivery testing, Advanced Life Support in Obstetrics course, Milwaukee, WI, 04/06/2002 - 04/07/2002

Clinical Practice Efficiency: Improving patient cycle times, 11th Annual Department of Family and Community Medicine Research Forum, Milwaukee, WI, 05/20/2002

Postpartum Hemorrhage and Third Stage Emergencies lecture, Assisted Delivery lecture and workshop, Obstetric cases workshop, and Mega-delivery testing, Advanced Life Support in Obstetrics course, Milwaukee, WI, 10/07/2003 - 10/08/2003

A Toolkit for Teaching and Evaluating the ACGME Competencies, 13th Annual Department of Family and Community Medicine Research Forum, Milwaukee, WI, 06/14/2004

Accessing and Incorporating the Tools for Teaching and /or Assessment of the ACGME Competencies, Statewide Invitational Conference for Residency Program Faculty on Teaching and Assessing the ACGME Competencies: A Toolkit for Residency Educators, Brookfield, WI, 10/13/2004

Tool Implementation Strategies - Panel Discussion, Statewide Invitational Conference for Residency Program Faculty on Teaching and Assessing the ACGME Competencies: A Toolkit for Residency Educators, Brookfield, WI, 10/13/2004

What Factors Influence Faculty Use of Colleagues' Digital Teaching/Assessment Tools, Poster presentation at Central Group on Educational Affairs, Madison, WI, 04/07/2005 - 04/10/2005

Asynchronous Geriatric Education (AGE): Training Family Physicians to Care for Older Adults, 15th Annual Department of Family and Community Medicine Research Forum, Milwaukee, WI, 06/12/2006

Assessing Family Medicine Residents' Confidence in Clinical Care of Older Adults, 15th Annual Department of Family and Community Medicine Research Forum, Milwaukee, WI, 06/12/2006

Assisted Vaginal Deliveries lecture and workshop, Advanced Life Support in Obstetrics course, Waukesha, WI, 10/03/2008

Utilizing Electronic Medical Records to Address Needs of Elderly Patients, 18th Annual Department of Family and Community Medicine Research Forum, Milwaukee, WI, 06/04/2009

Working with Your Program Director: Keys to Success, Wisconsin Family Medicine Chief Resident Retreat Leadership Course, Milwaukee, WI, 05/21/2010

Increasing identification of the vulnerable elderly in the community utilizing the electronic health record, 19th Annual Department of Family and Community Medicine Research Forum, Milwaukee, WI, 05/24/2010

### **Regional**

Using Virtual Geriatric Patients to Assess the ACGME Competencies, ACGME's. Poster presentation at the Annual Education Conference, Chicago, IL, 03/03/2004 - 03/05/2004

You've Got an EMR: Oh the Places You Can Go!, Oral presentation at Residency Assistance Program (RAP) Workshop, Kansas City, MO, 03/28/2004 - 03/30/2004

Using Case Presentations to Teach and Evaluate Core Competencies in Family Medicine, Networking discussion at The 25th Forum for Behavioral Science in Family Medicine, Chicago, IL, 10/02/2004

A Model Electronic Health Record (EHR) System Improves Patient Care and Communication, Oral presentation at the International Conference on Communication in Healthcare, Chicago, IL, 10/07/2005

Documenting ACGME Competencies Using Electronic Health Records, Oral presentation at Residency Assistance Program (RAP) Workshop, Kansas City, MO, 04/03/2006

Assessing Family Medicine Residents' Confidence in Clinical Care of Older Adults, Poster presentation at American Geriatric Society, Chicago, IL, 05/04/2006

Using Next Gen to Improve Patient Care, Regional Next Gen Conference, Oakbrook, IL, 05/07/2007

Using an EMR to Find a Needle in the Haystack: The Next Generation of Clinical Decision Support, HIMMS Annual Conference, Chicago, IL, 04/06/2009

Best Practice in Childhood Immunizations, AAFP Foundation Pfizer Immunization Award, Poster presentation at the Family Medicine Residents and Students National Conference, Kansas City, MO, 07/30/2010 - 07/31/2010

Teaching and Implementing Care Management: Using the Patient Centered Medical Home Model, Residency Program Solutions Conference, Kansas City, MO, 04/02/2011 - 04/03/2011

**National**

- Assessing the ACGME Competencies Through Virtual Patients, Poster presentation at AAMC-Central Group on Educational Affairs Annual Meeting, Omaha, NE, 03/18/2004
- Use of Electronic Records in Diabetic Care, Oral presentation at Society of Teachers of Family Medicine (STFM), 26th Annual Conference on Patient Education, San Francisco, CA, 11/13/2004
- Objective Structured Video Examination for Teaching and Assessing the ACGME Competencies, Oral presentation at the ACGME Educational Conference, Kissimmee, FL, 03/03/2005 - 03/05/2005
- The Path of a Successful GME Curriculum Partnership: From Needs Assessment to Accreditation Review, Poster presentation at Society of Teachers of Family Medicine Annual Spring Conference, New Orleans, LA, 05/01/2005
- Applications of Electronic Medical Records in Family Medicine, Poster presentation Society of Teachers of Family Medicine Annual Spring Conference, New Orleans, LA, 05/01/2005
- Identifying the Critical Elements that Result in Faculty Adoption of Pre-Developed Educational Resources, Oral presentation at Society of Teachers of Family Medicine Annual Spring Conference, New Orleans, LA, 05/04/2005
- Using Your Electronic Medical Record to Improve Patient Care, Oral presentation at User's Group Next Gen Healthcare Information Systems Conference, Dallas, TX, 11/14/2005
- Multi-functional Workgroups to Leverage Clinician Educator Development and ACGME Competencies, Poster presentation at ACGME Educational Conference, Kissimmee, FL, 03/03/2006
- Asynchronous Geriatric Education (AGE), Oral presentation at Society of Teachers of Family Medicine Annual Spring Conference, San Francisco, CA, 04/27/2006
- Development of a Video Based Tool for Resident Teaching and ACGME Competency Assessment, Workshop at Society of Teachers of Family Medicine Annual Spring Conference, San Francisco, CA, 04/28/2006
- Beyond Charting: Using Your EHR's Data to Improve Quality, WebEx presentation, Metastar CMS, 08/08/2006
- Illuminating medical errors and the ACGME competencies through teaching and assessment objective structured video examinations, Orlando, FL, 03/02/2007
- Leveraging EHR Functionality for Clinical and Operational Quality Improvement, Medical Group Management Association, 2007 Annual Conference, Philadelphia, PA, 10/29/2007
- Disease Surveillance, WebEx presentation, Microsoft Health Care Users Group, 01/31/2008
- Solutions for Unique Patient Populations and Clinical Challenges, User's Group Next Gen Healthcare Information Systems Conference, Nashville, TN, 11/12/2008
- Leveraging EHR Functionality for Improvement of Population Health, eHealth Initiative Annual Conference, Washington, DC, 12/04/2008
- Can Electronic Medical Records Support Best Practice?, Society of Teachers of Family Medicine Annual Spring Conference, Denver, CO, 04/30/2009
- Did You Leave Your Medical Home Satisfied?, Society of Teachers of Family Medicine Annual Spring Conference, Denver, CO, 05/02/2009
- Tips to Successfully Manage Your Practice, User's Group Next Gen Healthcare Information Systems Conference, Washington, DC, 11/10/2009
- Improving the Care of Geriatric Patients, Residency Program Solutions Conference, Kansas City, MO, 03/28/2010

**International**

- Increasing Identification of the Vulnerable Elderly in the Community Utilizing the Electronic Health Record, Society of Teachers of Family Medicine Annual Spring Conference, Vancouver, British Columbia, 04/25/2010

**COMMITTEE SERVICE:**

**Medical College of Wisconsin**

- 1998 - Present Member, Resident Interview and Selection Committee at St. Joseph Family Medicine Residency Program, Department of Family and Community Medicine, Medical College of Wisconsin

- 1999 - 2003 Member, Division of Clinical Activities, Department of Family and Community Medicine, Medical College of Wisconsin
- 2003 - 2010 Member, ACGME Competencies Subcommittee, Department of Family and Community Medicine, Medical College of Wisconsin
- 2003 - Present Member, HRSA Residency Training Grant in Geriatrics Advisory Committee, Department of Family and Community Medicine, Medical College of Wisconsin
- 2004 - Present Member, Academic Development Funds Committee, • Department of Family and Community Medicine, Medical College of Wisconsin
- 2006 Member, Search and Screening Committee, • Department of Family and Community Medicine, Medical College of Wisconsin
- 2009 - 2010 Member, DFCM Clinical IS Steering Committee, • Department of Family and Community Medicine, Medical College of Wisconsin

### **Hospital**

- 1998 - 2002 Member, Resident Physician and Nursing Committee, St. Michael Hospital
- 1998 - 2006 Member, Grand Rounds Planning Committee, St. Michael Hospital
- 1999 - 2003 Member, Family Practice Quality Improvement Committee, St. Michael Hospital
- 2000 - 2003 Chair, Family Practice Quality Improvement Committee, St. Michael Hospital
- 2003 - 2006 Chair, Family Practice and Internal Medicine Quality Improvement Committee, St. Michael Hospital
- 2006 - Present Member, Family Medicine and Internal Medicine Quality Improvement Committee, St. Joseph Hospital
- 2006 - Present Member, Graduate Medical Education Committee, St. Joseph Hospital
- 2007 - 2009 Member, Health Information Management Committee, St. Joseph Hospital
- 2009 - Present Member, Graduate Medical Education Committee, Medical College of Wisconsin Affiliated Hospitals
- 2010 - Present Member, MCWAH Internal Review Committee, Medical College of Wisconsin Affiliated Hospitals

## **MEDICAL COLLEGE TEACHING ACTIVITIES:**

### **Medical Student Education**

- 1997 - 1998 1997-1998 Instructor: Family Practice Student Association Sponsored “Suturing Clinic”. Instructed medical students interested in family medicine. Suturing techniques discussed, hands on demonstration and hands on experience using pig feet.
- 1998 - Present Attending Physician, Required M4 Medically Oriented Sub Internship. Precept students on the Family Medicine Teaching Service every five weeks.
- 1998 - 2005 MCW Elective Obstetrics Clerkship, A one month fourth year medical student clerkship. Precept students on the Obstetrical Teaching Service every six weeks.
- 1998 - Present Preceptor, M3 Required Family Medicine Clerkship. Precept students in clinic 6-12 mos/year.
- 1998 - 2005 MCW Elective Inpatient Family Medicine Clerkship. A one month fourth year medical student clerkship. Precept students on the Family Medicine Teaching Service every six weeks.
- 1999 - Present Preceptor, M1-2 Required Clinic Continuum Mentor. Mentored M1-2 student at least five ½ days in clinic
- 2002 2002 Problem Based Learning Facilitator for Third Year MCW Students. Facilitated problem based learning discussions on medical topics.
- 2005 1997-1998 Instructor: Family Practice Student Association Sponsored “Suturing Clinic”. Instructed medical students interested in family medicine. Suturing techniques discussed, hands on demonstration and hands on experience using pig feet.
- 2007 - Present MCW Elective Inpatient Family Medicine Clerkship. A one month fourth year medical student clerkship. Precept students on the Family Medicine Teaching Service every six weeks.

### **Resident and Fellow Education**

- 1998 - Present Obstetrical Service Attending Staff. Supervise residents in labor and delivery, postpartum and nursery care including daily academic sessions and supervising Family Care Center deliveries, one week in every six weeks.

- 1998 - Present Family Medicine Teaching Service Attending Staff. Supervise residents on the inpatient medicine service including daily academic sessions, teaching rounds and overseeing admissions, one week in every four to six weeks.
- 1998 - Present Family Care Center Preceptor. Supervise and teach residents in the clinic setting one to three half days per week.
- 1999 - Present Office Rounds/Didactic Sessions. Monthly lectures or facilitated discussions on common or interesting family medicine topics, including dermatology, sickle cell disease, hypertension, diabetes.
- 2000 - Present Nursing Home Rounds. Supervise and teach residents at the nursing home six to twelve times a year.

**MCW STUDENTS, FACULTY, RESIDENTS AND CLINICAL/RESEARCH FELLOWS MENTORED:**

**Medical Students**

Medical College of Wisconsin, 2003 - Present Mentor, 4th year medical students interested in Primary Care. Advised on selecting electives and preparation for interviewing and selecting residency program.

**Residents**

Medical College of Wisconsin, 1998 - Present Review resident progress in learning; address strengths, areas for improvement, and resident career goals. 3-4 residents/yr.

**EXTRAMURAL STUDENTS, FACULTY, RESIDENTS, AND CLINICAL/RESEARCH FELLOWS MENTORED:**

**Medical Students**

University of Wisconsin - Madison, 1997 - 1998 Clinic Continuum Mentor. Mentored M1-2 student-- five ½ days/ yr

**PROGRAMMATIC DEVELOPMENTS:**

**Educational Programs**

**Resident**

- 1999 Introduction to the Family Care Center Week. Required first year resident week. Updated annually until 2003 as Medical Director.
- 1999 Practice Management month. Required second year resident rotation. Updated annually. Focusing on practice management, preparing for future practice and community medicine.
- 2000 Curriculum Manual. Updated annually. Describes the resident rotations, including specific objectives and expectations, linked to ACGME competencies.
- 2000 Longitudinal Community Medicine. Curriculum for first through third year residents. Updated annually. Includes introduction to our community, available activities, community medicine model.
- 2004 Geriatric Curriculum. Required longitudinal first through third year resident experience. Updated annually. Focusing on geriatric care related to ACGME competencies.
- 2008 Inpatient Pediatric Medicine. Required first year inpatient rotation. Updated annually. Includes inpatient pediatrics, neonatology and circumcisions as related to ACGME competencies.
- 2009 Community Medicine monthly rotation. Updated annually. Required third year rotational experience.

**COMMUNITY SERVICE ACTIVITIES:**

- 1997 Hepatitis and HIV transmission and blood contact safety for the regional meeting of the Boy Scouts of America in Delafield, Wisconsin.
- 1997 - 1998 Issac Coggs Center, Precept, teach and independently evaluate patients at this clinic for medically underserved, indigent population twice a year.
- 1999 Authored “Toddler Talk”, “School Age Stuff” and “Teen Talk”, Patient and parent education and anticipatory guidance, now incorporated into EMR patient handouts for well child visits.



- 1999 - Present Family Care Center Patient Advisory Committee Faculty facilitator of meeting of residents and representative Family Care Center patients focusing on Family Care Center management and involvement in the community.
- 2000 - 2002 Issac Coggs Center, Precept, teach and independently evaluate patients at this clinic for medically underserved, indigent population twice a year.
- 2000 - Present Community Care Nursing Co-facilitated the integration of a community care nurse into the Family Care Center. Activities included home visits, smoking cessation classes, prenatal care classes, new baby classes, education at local schools, etc.

## **BIBLIOGRAPHY**

### **Refereed Journal Publications/Original Papers**

1. HELM R, Slawson J, Damitz B, Olsen S. Beyond Charting: Using Your EHR's Data to Improve Quality. *Family Practice Management*. May 2005; 12(5): 90-92.
2. Simpson D, HELM R, Drewniak T, Ziebert M, Brown D, Mitchell J, Havas N, Denson K, Gehl S, Kerwin K, Bragg D, Denson S, Gleason, Heffron M, Harsch H, Duthie E. Objective Structured Video Examinations (OSVEs) for Teaching and Assessing Geriatrics. *Journal of Gerontology & Geriatrics Education*. 2005; 26(4):7-24.
3. HELM R, Olsen S. Leveraging EMR Functionality to Improve Patient Care. *The Journal of Medical Practice Management*. September/October 2009; 25(2):122-126.

### **Non-Refereed Journal Publications/Original Papers**

1. HELM R, Olsen S. Technology Tools Improving Clinical and Operational Performance of Residents. *Group Practice Journal*, Publication of the American Medical Group Association. January 2008; 57(1): 13-15.

### **Peer Reviewed Educational Products**

1. Co-author: OSVE Toolkits for Teaching & Assessing the ACGME Competencies. CD based resource containing 15-30 tools each with instructor guide, answer key, and video trigger. Volume 3: Mr. Malone © 2004 Medical College of Wisconsin Volume 4: Mrs. Tang © 2004 Medical College of Wisconsin Volume 1: Mr. Andrews © 2006 Medical College of Wisconsin Volume 5: Mrs. & Mrs. Clifford © 2007 Medical College of Wisconsin • ACGME Outcome Project – Recognize Success Via imPlementation (RSVP) web site, June 2005. <http://www.acgme.org/outcome/implement/rsvp.asp>. • American Geriatrics Society (AGS) Portal of Geriatric Online Education (POGOe), an online repository of geriatric educational materials, June 2005. <http://www.pogoe.org/px/login.cfm?error+loggedout>. • Association of American Medical Colleges (AAMC) MedEdPORTAL, a web-based, peer review repository for educational materials, January 2006. <http://services.aamc.org/jsp/mededportal/retrieveSubmissionDetailById.do?subId=118>